Quality of Power Supply

Format IV

**Name of Company** **BSES Yamuna Power Ltd, Delhi**
**Period of Report** **November**
**Year** **2023**

| Service Area | Standard | Pending Complaint of the Previous Month | Complaint Received During the Month | Total Complaint | Complaints Attended During the Month | | | Balance Complaint to be Attended |
|---|---|---|---|---|---|---|---|---|
| | | | | | Within Specified Time | Beyond Specified Time | Total | |
| Local Problem | | 0 | 828 | 828 | 828 | 0 | 828 | 0 |
| Tap setting of transformer | | | | | | | | |
| Repair of Distribution Line/transformer/capacitor | | 0 | 57 | 57 | 57 | 0 | 57 | 0 |
| Installation and Upgradation of High Tension/ Low Tension System | | | | | | | | |